

Sarnia refinery celebrates 60 years

More than 500 people from the community helped the Sarnia refinery celebrate its 60th anniversary on July 28. Guided bus tours highlighted the open house event to help increase awareness about the work that goes on at the refinery. Entertainment was provided by traditional dancers from the Aamjiwnaang First Nation and the Harmony for Youth choir.

A proud part of the community, Suncor marked this special milestone with an investment of \$60,000 to support a student tutoring program at the



Traditional dancers from Aamjiwnaang First Nation were part of the celebration of the refinery's milestone.

Aamjiwnaang First Nation. The program's goal is to help students reach their full potential and better position them to pursue post secondary education.

We are proud that our plant has prospered over the years and that we play an active role in supporting the Sarnia community. Other local organizations Suncor is proud to support in 2012 include Lambton College, the United Way,

Organization for Literacy in Lambton, the Inn of the Good Shepherd and Junior Achievement.

The Sarnia refinery began production in 1953 with a capacity of 15,000 barrels per day. Today, 60 years later, we have more than 500 employees and now refine 85,000 barrels per day, which makes us a significant contributor to Ontario's daily fuel supply.

Message from Mark Hiseler

2012 has been a big year for Suncor in Sarnia with many things to be proud of, including the refinery's 60th anniversary. This, of course, has prompted a great deal of reflection on the impact we have in Sarnia-Lambton.

Suncor is proud of the role we have in supporting the livelihood and well-being of our community. Community involvement is an important part of Suncor's triple bottom line, where we work to contribute to the social, economic and environmental benefit of our communities.

We also understand that with the success of the last 60 years comes a responsibility to the entire community. The greatest part of that responsibility is to continue to ensure that we are running our plant safely and reliably. I can assure you that every employee here understands this responsibility and takes it very seriously.

This fall has been a busy time for us here at the refinery. We completed a major turnaround at the end of October, with more than 800 contractors working with the refinery team as part of our ongoing regular maintenance plans. At the same time, Suncor employees took an active role in the local United Way campaign for Sarnia-Lambton, donating more than \$119,000 to the local community through various activities and donations.

Other activities Suncor is involved with include the upcoming launch of Community Awareness Emergency Response's Industry Information Line and joining the Alert FM system in St. Clair Township. Both of these initiatives are evidence of our commitment to communicating with and notifying the community in an effective, timely manner in the event an incident does happen.

Thank you for taking the time to review this newsletter. We are pleased to have this opportunity to share information with you about our role in the Sarnia community.

Mark Hiseler
vice president,
Sarnia refinery



We believe in investing in Sarnia-Lambton's education

Participating in the community through community investment is an important part of achieving our goals on social, economic and environmental responsibility. Within Suncor's Community Investment program, one of the key focus areas is education. We believe that by contributing to the opportunities and tools that are available for students we can contribute to the achievement of their goals.

For many years, the Sarnia refinery has supported Sarnia-Lambton youth directly, through a number of award/scholarship programs:

Sustainability Scholarship at Lambton College: provides up to five \$1,000 scholarships to students enrolled in the Introduction to Sustainability course, which is a compulsory component of any technology program the college offers, including Chemical Production & Power Engineering Technology.

Walter Petryschuk Arts Award at the Lawrence House Centre for the Arts: awards \$2,500 to a student enrolled in a post-secondary Arts program.

Aamjiwnaang Education Awards: provides five \$1,000 scholarships to students who excel in their secondary school studies in their graduating year, excel in their post-secondary studies and show exceptional community involvement.



2012 Walter Petryschuk Arts Award recipient Rachael O'Connor Groombridge with her winning piece, Under the Bluewater Bridge.

Trevor Daye Memorial Award at Lambton College: is an endowed award given to a Chemical Production & Power Engineering student who demonstrates community involvement and strong academic performance to honour the memory of Trevor Daye.

Suncor has donated more than \$1.4 million to Lambton College in recent years, including \$500,000 to support the Inspiring the Future campaign. This investment recognizes the strong relationship that exists between the college and Suncor. In addition to monetary support, Suncor continues to be involved in co-operative education, graduate employment and volunteerism.

Suncor encourages all students to explore these opportunities as they work to achieve their goals toward higher education.

Career fair



Suncor was proud to participate in 2012 Aboriginal Youth Career Fair held at the Aamjiwnaang First Nation. More than 500 students from seven other area First Nations gained exposure to prospective education options as well as career choices. Here, a student decides which products are made with oil and which are not, an activity aimed at demonstrating the scope of Suncor's products and their everyday use.

Big Bike

Suncor employees raised \$9,741 in the 2012 Big Bike for Heart and Stroke and, for the fifth year in a row, won the crown for top corporate fundraiser.



Take the oil sands tour

Despite what you may have heard from anti-oil sands campaigners, what happens in Alberta's north is not a secret we're trying to keep. It's quite the opposite, really.

Not only do we welcome and encourage visitors, we also work with Fort McMurray Tourism to offer guided bus tours of our oil sands operations from late May through September. Anyone, from foreign dignitaries to tourists passing through the province, can visit oil sands production sites. We believe that by visiting, people will see not only the effect of oil sands development but also the enormous economic and engineering achievement that it represents for Canada.

Our hope is that visitors will take away a first-hand understanding of the contribution our sector is making to

keep the wheels of transport turning across North America, and also our efforts to reduce development impacts on Alberta's environment.

But we understand that not everyone can make it to the oil sands in person. That's why we also offer a virtual tour on our website. To get a glimpse into the inner workings of our oil sands site, go to suncor.com/videos and select Oil Sands Tour.

As of November 2012, Suncor guided 3,393 individuals on 155 tours through our oil sands sites. We are hoping to host more visitors in 2013. Notable attractions include:

- an opportunity to visit the Oil Sands Discovery Centre where you can experience the story of the oil sands from the driver's seat of a 150-tonne truck
- the Aurora Borealis, nature's free light show, which we think beats anything Las Vegas can offer



Oil sands site tours are readily available for those who can (and can't) make the trip.

- reclamation in action, where the former site of a tailings pond is being transformed into a mixed wood forest and small wetland.

So when you consider your summer travel plans, don't discount heading to the Fort McMurray area.

To book your oil sands tour, go to fortmcmurraytourism.com/tours.

Canada's Oil Sands Innovation Alliance launched

Canada's Oil Sands Innovation Alliance (COSIA), publicly announced in March, isn't the first industry organization formed to address the environmental challenges of oil sands development, but it does promise to be different than anything we've seen yet.

Founded by Suncor's president and CEO Steve Williams and the leaders of 13 other like-minded oil sands companies, COSIA represents an unprecedented level of collaboration for the industry.

It builds on advancements made by other industry and research development associations, including the Oil Sands Leadership Initiative, the Canadian Oil Sands Network for Research and Development, the Oil Sands Tailings Consortium, and the Petroleum Technology Alliance of Canada. And with multiple companies and associations coming together in this manner, barriers to funding, intellectual property and human resources should be eliminated.

Aside from the magnitude of collaboration, COSIA is different on a few other fronts:

- Oversight of COSIA and work on its focus areas of tailings, water, land and greenhouse gases will come directly from oil sands industry chief executives, who have a knack for getting things done.
- COSIA is a single organization with a clear line of sight to performance improvements, including yet-to-be-determined performance goals for each of the focus areas.
- COSIA will enable industry players to work together to avoid duplication of effort, share collective expertise and build on one another's successes to improve environmental performance and the pace of performance delivery by the industry.
- COSIA also provides better access to key industry players for anyone with ideas or potential solutions for advancing performance in the focus areas.

While COSIA can't claim to be the first organization created to tackle the environmental impacts of oil sands development, we think it is well positioned for success.

For more on COSIA, check out their website at cosia.ca.



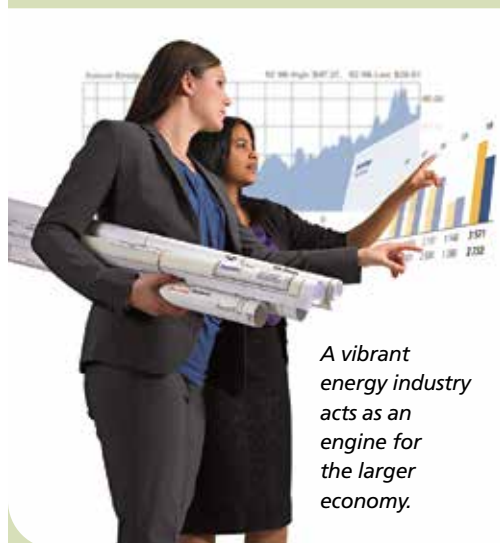
Steve Williams, Suncor's president and CEO, helped launch the alliance March 1 in Calgary.

Photo: COSIA

What do you think of In Your Community?

Please share your thoughts via the attached postcard or online at suncor.com/inyourcommunity

We're in it for the long haul



A vibrant energy industry acts as an engine for the larger economy.

Suncor has been working hard to develop energy resources in a way that creates social benefits for our communities, improves environmental performance and generates economic growth:

"If too much emphasis is put on short-term economic gain at the expense of promoting strong communities or a healthy environment, long-term economic costs are almost certain to occur," said Steve Williams, Suncor's president and CEO, in the 2012 Report on Sustainability.

"The economic wealth generated by responsibly developing this resource base provides today's social benefit of good jobs and government revenues – while also generating the investment capital needed to help realize tomorrow's environmental technologies and new energy sources."

The benefits of Suncor's success are reflected in these 2011 numbers:

- Paid \$2.27 billion in royalties. We also paid income taxes of approximately \$900 million to governments in Canada and internationally.
- Capital and exploration expenditures totalled \$6.9 billion in 2011, compared to \$6.0 billion in 2010.
- Our combined spending on goods and services was almost \$10.9 billion.
- We have more than 11,000 vendors spanning all provinces, Northwest Territories, Yukon, the United States and 43 other countries.
- The range of goods and services is extensive and includes heavy equipment, drilling, construction, engineering, environmental services, trucking, chemicals, electrical, and hospitality services.

For more information on Suncor's 2011 results, go to suncor.com/sustainability.

OSQAR celebrates a milestone

Suncor's Oil Sands Question and Response (OSQAR) e-newsletter and blog marked a significant milestone when it published its 100th edition on Sept. 5. To celebrate this achievement we:

- held our first-ever OSQAR live text chat. Hosted on our OSQAR blog, panelists Gord Lambert, Suncor's vice president, sustainability; Ed Whittingham, executive director, Pembina Institute; and David Layzell, executive director, Institute for Sustainable Energy, Environment and Economy; and professor, department of biology, University of Calgary, were on hand to take questions from our readers on oil sands development. To read the chat history, go to osqar.suncor.com/osqar-live-chat.html.

- announced an official OSQAR app. Coming soon for all mobile devices, this new app will make it easier to read OSQAR on the go as well as explore video and photo content related to the oil sands. Watch the OSQAR blog at osqar.suncor.com for details on how to get 'OSQAR to go' for your mobile device.

- produced a special OSQAR video. Go behind the scenes with the OSQAR team for a tongue-in-cheek look at how each edition is planned, written and published. To view the video, go to osqar.suncor.com/a-milestone-for-osqar.html.

OSQAR's popularity has grown since the first edition was launched in April 2010. The e-newsletter now has more than 2,000 subscribers and the blog, launched



OSQAR published its 100th edition on Sept. 5, 2012.

in June 2011, attracts about 1,125 readers per week.

Here's what's in store for the next 100 editions: We'll continue tackling controversial oil sands development topics. We'll also continue inviting others to contribute through guest columns, as we believe offering a variety of perspectives facilitates knowledge and encourages fact-based dialogue.

To subscribe to OSQAR, log on to osqar.suncor.com/subscribe.html.

Sign up at www.suncor.com/emailalerts to be notified when new *In Your Community* newsletters are available online

This publication contains forward-looking statements identified by words like "expected," "anticipate," "estimate," "plan," "schedule," "goal," "propose," "target" and "strategy". All statements that address expectations or projections about the future, including statements about our strategy for growth, costs, schedules, production volumes, operating and financial results and expected impact of future commitments, are forward-looking statements. These statements are not guarantees of future performance and involve a number of risks and uncertainties, and actual results may differ materially from those expressed or implied. Suncor's Earnings Release, Quarterly Report and Management's Discussion & Analysis for the third quarter of 2012 and its most recently filed annual information form/Form 40-F, annual report to shareholders and other documents it files from time to time with securities regulatory authorities describe the risks, uncertainties, material assumptions and other factors that could influence actual results and such factors are incorporated herein by reference. Copies of these documents are available without charge from Suncor at 150-6 Avenue S.W., Calgary, Alberta T2P 3Y7, by calling 1-800-558-9071, or by email request to info@suncor.com or by referring to the company's profile on SEDAR at www.sedar.com or EDGAR at www.sec.gov. Except as required by applicable securities laws, Suncor disclaims any intention or obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.



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