



in your Community

an update on Suncor's operations in Edmonton

June 2013

News from your neighbour

For more than 60 years, the Suncor Energy Edmonton refinery has prided itself on being a safe and efficient producer of petroleum products in the Edmonton area. But more important, the refinery management and employees have worked hard to establish and maintain a 'good neighbour' relationship with those living just outside the refinery boundaries: those in Sherwood Park and east Edmonton who can see, hear, and, on occasion, smell the refinery operations.

As part of being a major processing facility and a good neighbour, we make you aware of and ask for your understanding as we conduct maintenance or non-routine activities (as in the additional flaring and noise associated with our 2013 spring maintenance turnaround).

At the Edmonton refinery, the spring of 2013 will be remembered for a few things: lousy winter weather, the

Edmonton Oilers missing the playoffs, and a few 'non-routine' activities that raised our profile in the Edmonton area. From the release of a very small amount of diluted biodegradable cleaning product to some unexpected maintenance work in our planned spring turnaround that affected the supply of gasoline to our Petro-Canada gas stations in western Canada, it has been a challenging spring for everyone at our refinery.



We are always striving to do better. We commit to making sure we do thorough investigations into these types of incidents and work hard to ensure they don't happen again. We also commit to continually being open and transparent about these types of issues through our messages on the Strathcona Industrial Association UPDATE Line, our Community News page on suncor.com, and phone calls and emails to key stakeholders in our communities.

Being a good neighbour in the Edmonton/ Sherwood Park communities is a major part of how we measure our success at the Suncor Edmonton refinery.

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Sherwood Park Linking Generations participants from Clover Bar Lodge and École Our Lady of Perpetual Help School (Program #1) pose for a group shot to celebrate another enjoyable program year.

Society celebrates another successful year

The Linking Generations Society of Alberta is a non-profit, intergenerational program that encourages 'bridging the gap' between seniors and junior high school students.

The purpose of the program is to bring the generations together so they can

learn from each other, share their life experiences, and encourage volunteering and social responsibility in youth.

There are four junior high school programs in Sherwood Park. The seniors and students volunteer their lunch hours on a bi-weekly basis to participate in planned visits. Program #1 includes 13 full-time seniors (plus four substitute volunteers)

and 26 full time students (plus four substitute students) from Grades 7, 8 and 9.

Suncor has been a sponsor of the Linking Generations program in Sherwood Park for several years.

Note: at press time, Suncor was informed that the Linking Generations Society of Alberta will not be continuing their programs in Sherwood Park in 2013-2014.

Supporting the PetroChallenge

Thirty-six Edmonton/Sherwood Park area high school teams participated in the first National PetroChallenge Championship held at the Agora Centre in Sherwood Park in December 2012.

The competition involved a computer-simulated challenge to create a virtual petroleum company and discover oil and gas reserves, bid for drilling rights, adhere to environmental rules, develop community projects and trade company shares with other teams.

A Grade 11 team from Sherwood Park's Bev Facey High School won the national competition, and then advanced to the international PetroChallenge in London, England in January 2013 – where they



PetroChallenge team members from Ardrossan Senior High School create their virtual petroleum company, called Bison Oil, at the Canadian competition in December 2012.

won the world championship with their virtual company called the International Petroleum Group, worth a mock \$17.6 billion.

Congratulations to the Bev Facey team of Oli Isaac, Jamil Kara, Brennan Waters and Josh Watts – Suncor Energy was proud to be a sponsor of the 2012 PetroChallenge event.

And speaking about pipelines...

Did you know that Suncor Energy has its very own Pipelines team that manages and maintains 1,700 kilometres (1,056 miles) of pipelines across Canada and the U.S.?

The Pipelines team is 140 people strong at locations from Fort McMurray to Commerce City, Colorado. Products moved in Suncor's own pipelines include natural gas, crude oil, diluent, diluted bitumen, jet fuel, diesel fuel and even water.



Employees from our Sherwood Park Pipelines office once again had the chance to meet up with lots of old and new acquaintances at the Suncor booth at the recent Fort Saskatchewan Trade Show in April. Thanks to everyone who stopped by for a visit.

Who you gonna call? The UPDATEline

Call the UPDATEline (1-866-653-9959) if you notice, or are curious about, any non-routine industry activities in Sherwood Park or east Edmonton.

Suncor invests in Aboriginal education: the new buffalo

There is an Aboriginal saying that education is the new buffalo. In the past, the buffalo provided the food, shelter, clothing and other needs for Aboriginal communities. Today, education is seen as providing that community need. On March 15 and 16, this message was repeated throughout Indspire's first National Gathering for Indigenous Education.



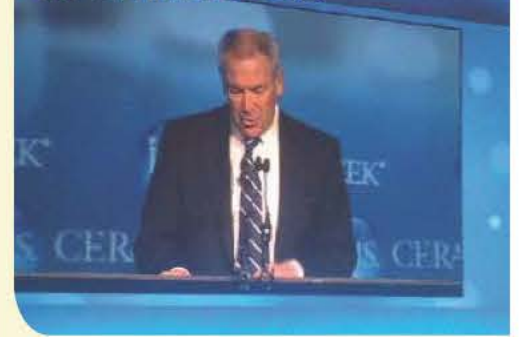
Aboriginal youth came together to recognize Aboriginal accomplishments and meet Indspire award winners.

More than 200 educators and educational leaders came together to explore means to improve high school graduation rates for Aboriginal students. On March 15, the gathering also acted as the launch for the Indspire Institute, a teacher's training program where Aboriginal educators can learn from each other, collaborate and access necessary resources to teach and inspire Aboriginal youth. During the launch, Suncor announced its \$1.7 million commitment to the institute over five years to support innovation in education for Aboriginal youth.

"Building vibrant communities, healthy environments and employment prospects for future generations starts with education. And that's why we're excited to support the Indspire Institute," says Steve Williams, Suncor's president and CEO. "It's inspiring to see the change being created in classrooms through innovation, creativity and dedicated work by Indspire."

Suncor is also proud to have sponsored the Indspire Awards gala, recognizing and celebrating 12 individuals, indigenous professionals and youth for their contribution to education and community achievement.

Steve builds bridges at CERAWeek



The bridge to a positive energy future means greater co-operation, collaboration and conversations, rather than confrontations. This was the message from Steve Williams, Suncor's president and CEO, in his keynote address earlier this year to IHS CERAWeek 2013 in Houston, Texas.

The theme of Steve's speech was bridge building to get to a shared energy future. He addressed hot-button issues, including the New American energy map, market access and getting past the polarizing debates about energy and infrastructure development. His remarks focused on identifying the positive impacts that energy has, and how a strong energy partnership benefits both Canada and the United States. Continuous improvement, innovation and collaboration, he noted, are key to our future success.

Steve's speech also emphasized the value the oil sands provide in meeting energy demand as global energy demand continues to grow.

CERAWeek is one of the most prestigious annual meetings of the global energy industry.

2013 Suncor Report on Sustainability coming soon

The world we create energy in is the same world we create energy for – and Suncor wants to help make that world more sustainable.

We pursue a triple bottom line vision of sustainability. This means that we develop our valuable natural resources in a way that delivers economic prosperity, improves social well-being and creates a healthy environment for today and tomorrow.

Every day we work to improve our performance and consistently raise the bar. It's through our annual Report on Sustainability, which is slated for release in July 2013, that we are able to share with you the progress we've made, the challenges we face and how we can work together to overcome these hurdles.

We know that when it comes to creating the energy that sustains our world and the people who share it, we all have different perspectives. But we also know that the best conversations start when we listen to other points of view. That's why we continue to provide our report in a format that is interactive – because it's only when we all share in the sustainability discussion that we reach the best solutions.

We recognize our sustainability journey is far from complete. But we're determined to build on our experience, focus on continuous improvement, and ultimately, create energy for a better world.

To read more about Suncor's sustainability journey, check out our 2013 Report on Sustainability, available on our website in July.



The Walrus talks energy

While the walrus isn't an animal native to Suncor's operating areas, this iconic creature is now a part of Suncor's energy story.

For the next two years, Suncor and The Walrus Foundation will deliver The Walrus Talks Energy series. Each event in the series will feature eight high-profile speakers from diverse backgrounds providing thought-provoking ideas and unique perspectives on the future of energy. Each speaker has seven minutes to deliver their topic, providing a wide range of views.

Suncor's Oil Sands Question and Response (OSQAR) blog is a natural fit to continue to drive the Walrus Talks Energy partnership, as it already provides a unique perspective on oil sands and energy development.

The talk series began on April 4 with the first event in Toronto, Ont. The four-part series will take place in different cities across Canada throughout 2013 and 2014.

Have you met OSQAR? You should!



We've heard from friends, colleagues and stakeholders that they want more information about oil sands and the industry's performance. OSQAR (Oil Sands Question and Response) is an e-newsletter and blog created by Suncor to inform and expand constructive conversation about energy demands and oil sands development.

Each weekly post reflects topics on the energy industry such as environmental impact, tailings management and reclamation, water management and the social and economic implications of oil sands development.

OSQAR is unique from a corporate perspective in that each edition is written in a less formal style, uses humour, and 'steps out' on a range of topics that some may consider controversial.

Sign up today to meet OSQAR at <http://osqar.suncor.com> and join the conversation.

Don't miss out on our new mobile app. Download it from your app store today.



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